Business Management for Sustainability

Presenter: Dr Louis Grobler PrEng

Session 7b - 13h30 Wednesday 16 August 2017



About the presenter

Main professional interest: Sustainability through infrastructure projects

PhD (2004 Wits):
"Employment and
Empowerment through
Public Works with the focus
on Transport Infrastructure
for Basic Access".

Dr Louis Grobler PrEng

Specialization:

Highways

Pavements

Qualifications:

BEng(Civil) 1988 UP, BEng(Hons)(Traffic) 1993 UP

MEng(Transportation) 2003 US

Employment: ACE, V3, Knight Piesold, Ilifa

Shareholder and Director: Lidwala, LEO

Current Employment: EVN Africa

Management involvement:

Internal Quality Auditor, Quality Rep, BMS development

strategic planning, corporate development

Fraternity involvement:

SAICE branch committee, CESA Quality & Risk Committee

Mentor for registration of graduates as well as New Entrant firms

Publications & presentations:

Transport Conventions, Framework Agreement, Employment Creation in Construction, Infrastructure Maintenance

Sustainability defined

- Output that can be maintained without reducing natural capacity
- Ability to maintain or support an activity



Sustainable Development is to "meet the needs of the present without compromising the ability of future generations to meet their own needs."

(World Commission on Environmental Development)

Sustainability cuts both ways

To others:

Stakeholders

• Environment



Society



Employees



Shareholders









Why a Sustainability commitment to others?

South Africa is signatory to the **Paris Agreement**.

"An organization is part of society in its own right. It can no longer be seen as existing in its own narrow universe."

(King IV)

SA is unique in that Social and Economic Transformation is an integral part of Sustainable Development. We have **legislation** and regulations compelling and incentivizing companies and directors to enact Transformation.

Our Sustainability is in the interest of our Clients and Stakeholders

Opportunities provided by the new Sustainability Drive

COP21: "The Paris Agreement, and what the INDCs imply in terms of overhauling the electricity and transport systems, surely creates one of the greatest business opportunities ever."

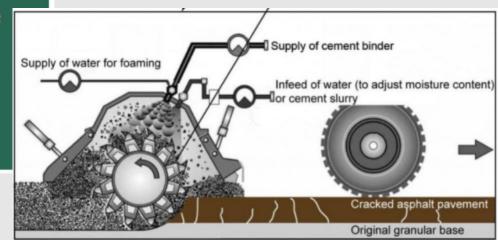
- Energy: wind, solar, hydro, biomass, biofuel
- water recycling and use reduction
- materials recycling
- urban renewal
- Transportation and livible cities



SANS 10400-XA

Energy usage in buildings:

A developer's guide to compliance in home design



Sustainable engineering









Labour-enhanced design & construction; local resourcing; contractor development





Green village example

CNU Build places people love

Highways to Boulevards / Road median development / Walkability projects / Urban Revitalization & Renewal / deadmall to downtown / Green historic preservation / Mass public transit / Livable cities /

The Sustainable business

Ownership equity;
Transformed status

Good governance; Business Integrity; Q&R management Employment Equity; Skills development; Staff volunteering

Corporate social responsibility;
Affinity programmes

Environmental responsibility;
Greening our business;
Carbon neutral

Anti corruption;
Integrated reporting

Sustainable business practice example

What CESA says

"CESA ... represents for its members a body that promotes their joint interests and because of its standing, provides quality assurance for clients".

"CESA commits to the promotion of excellence in the consulting engineering industry on behalf of its members and stakeholders."

CESA's "key focus areas":

- driving Sustainability
- maintaining standards of Professionalism
- maintaining standards of Quality
 Management

CESA now requires members to submit a Sustainability

Declaration

CESA QUALITY & RISK FRAMEWORK FOR MEMBERS

CESA Quality & Risk Management Committee

CESA Member Recognition Levels:

- New Entrant member
- Developing member
- Advanced member



Setting up our business for sustainability

We must consider:

- Who are we?
- What do we stand for?
- What are our objectives?
- What is our horizon?
- What are the opportunities?
- How do we ensure we achieve?
- What are the impacts of our strategies?

- To be <u>Sustainable</u> you need to continuously manage your Risks, consider Stakeholders, and don't run out of steam
- To manage your <u>Risks</u>, you need to manage your Quality
- To manage your <u>Quality</u>, you need to manage your <u>Business</u>
- To manage your <u>Business</u>, you need a Business Management System

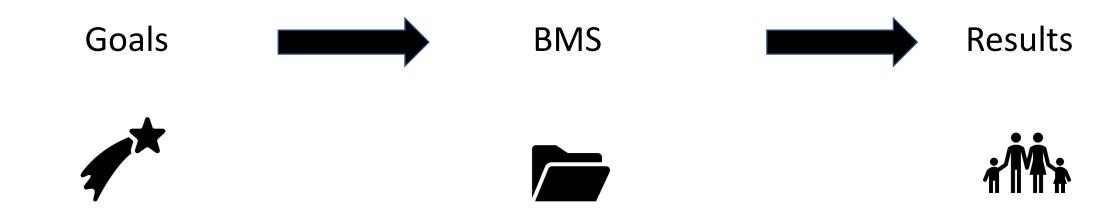
quality, risk, sustainability

BMS

Business Management System



Set of policies, practices, procedures, processes and structures used in developing and deploying strategies, their execution, and all associated management activity



The goals of business



Growth



Wealth



• Impact



Sustainability



The elements of business management

Control



Lead



• Plan



Organize



• Monitor (TQC)







Business environment

- Sustainability compliance is increasingly valued.
- Certification of your BMS will become a critical success factor.
- Radical Economic Transformation has taken effect in the new PP and BEE regulations, creating vast new opportunities for EMS's and QSE's, especially those owned by priority target groups. It will change our industry's landscape radically.
- Specialization in sustainable technologies and solutions will be in high demand.

Worked Example of a EME managed for sustainability and geared for a changed environment

New Entrant

EME

Level 1,

100% Black Women owned

BMS under development

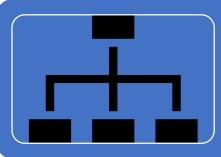
CESA membership – pending

Fully compliant to do business with Government



Leadership

- Ownership: Shareholding according to Key Staff Rating, target > 51% Black
- Control: Small Board, includes and executive director, an independent industry expert, and a professional company secretary



Management

- Executive: CEO, CFO, CCO
- Key Professional Staff: Discipline Managers
- Support Staff: mostly outsourced
- Organizational Structure: supporting the business model





Goals

- Mission
- Objectives
- Values
- Financial & growth target

Design sustainable infrastructure
Develop thriving communities
Deliver quality projects

Preferred employer
Priority business partner
Player of note in Southern Africa







Strategy

- Services
- Disciplines
- Specialties

Design | Develop | Deliver Transportation and Civil Engineering Infrastructure



BMS: under development

Sustainability Declaration: in place

Skills Development Commitment: in place





Operational collaborations: JV's, Targeted Enterprise Agreements



Operational compliance: CSD, BEE Certificate, VAT, CESA membership, ECSA registrations, PI